



Whitburn Church of England Academy

An Academy with Specialist Status in Maths and Computing

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'Excellence for All'

22nd May 2020

Ski Trip to Serre Chevalier, France

Dear Parent/Carer

I hope you are all keeping safe and well. I apologise that it seems to have been taking a long time to share any news with you regarding refunds for the cancelled ski trip. As you will understand, many schools and individuals have found themselves in the same predicament, requiring refunds for booked trips and holidays.

I initially completed the required claim form to our school insurers, Zurich and received confirmation that our claim was going to be processed in due course. I am still awaiting further correspondence.

On Wednesday this week, the trip organiser, Ski Bound, contacted me directly to inform me that they will be offering full refunds from 31st July 2020.

This is of course excellent news, bearing in mind some of the awful stories that I have read about certain holiday companies and refunds in the press over the past few weeks.

The refund will be paid into the Academy bank account, where we will then look to make BACS payments directly to your chosen accounts for each individual refund. We will contact you nearer the date with further details of how we will facilitate this.

Please do not hesitate to the Academy via office@whitburncofeacademy.org if you have any further concerns with regards to this.

Best wishes and stay safe.

Yours faithfully

J E Crowe
Principal

Document available in large font, alternative language or audio format on request



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